



To our Customers, Partners & Suppliers,

Zones EMEA Coronavirus Outbreak Statement

As news of the COVID-19 pandemic develops and continues to evolve each day, Zones EMEA are monitoring the situation closely and are working diligently to support the health and wellbeing of our team members, our customers, partners and suppliers.

Since the outbreak began, we have taken the advice issued by the UK Government and Public Health Services and the following measures have been implemented;

- All Zones team members are working remotely where the role permits.
- The Zones Leadership team communicate daily to evaluate the impact of the outbreak as it develops and make informed business decisions accordingly.
- Internal business updates are released daily informing our teams of the latest advice and preventative measures as they are announced.
- Travel restrictions have been put into place, prioritising online meetings where possible ensuring that non-essential business travel does not occur.
- A remote working split shift rota has been introduced in our warehouse configuration centres to optimise business continuity and maintain staffing levels.

Collaboration & Communication

Zones are committed to maintaining high levels of customer service during this difficult time. We welcome any feedback as we plan to work openly and collaboratively with both customers, partners and suppliers, to ensure we provide as much of a 'business as usual' service under the current circumstances.

Should you have any additional queries or concerns please do not hesitate to get in touch with your designated Zones contact, or reach out to me directly.

On behalf of the Zones team, I would like to wish everyone well during these difficult times.

Kind Regards,

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President & MD



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